



# GENERAL CONDITIONS

TO BE SENT BACK TO OFFICE DE TOURISME

- All visits are conducted by official tourist guides (Ministère de la Culture).
- **The Office de Tourisme** is open 7 / 7.  
From 1<sup>st</sup> March to 31<sup>st</sup> October : from 10.00 to 12.30 and from 2.00 to 6.15  
*On Sundays, from 10.30 to 1.00 and from 2.00 to 6.15*  
From 1<sup>st</sup> November to 28<sup>th</sup> February : from 10.00 to 12.30 and from 2.00 to 5.00  
*On Sundays, from 10.30 to 12.30 and from 2.00 to 5.00*
- **Museums in Senlis** are all closed on Tuesdays and on Wednesdays mornings. Opening hours are : from 10.00 to 12.00 and from 2.00 to 6.00.  
*On Saturdays and Sundays: from 11.00 to 1.00 and from 2.00 to 6.00.*  
*The Museum of Art and Archeology and Hotel de Vermandois' museum are closed temporary for works.*
- **Buses are not allowed inside the city.** Parking for coaches is available at the bus station.
- Visits of the city are on foot throughout the cobbled lanes and we recommend that visitors wear comfortable, flat footwear.
- **The meeting point** is marked with a white signpost at one end of the car park, place du Chalet (a roundabout with a statue of a stag).
- **Our prices are all inclusive** per person on combined days or for groups (maximum 30 people) for half-days.
- **Bookings** should be made in writing via postal mail, at least 15 days before required date and **should be accompanied with a deposit** of minimum 25% of the total fare.  
**Payment of balance will be made on reception of invoice.**
- **In case of cancellation:** if less than 7 days before organized date, the deposit will not be refunded.  
**Any visit cancelled less than 48 hours before date will have to be fully paid for.**
- Any delay of 30 minutes or more will result in a shortened visit, unless an additional fee is accepted.
- **All fees additional to those of Office de Tourisme will be booked, confirmed and paid on invoice to the issuing service.**
- Along with the booking order, a copy of the General Conditions should be sent to us, dated, signed, and bearing the following: 'lu et approuvé' (read and approved).

DATE

SIGNATURE